



Kantoor van die Uitvoerende Burgemeester  
I-ofisi ka Sodolophu  
Office of the Executive Mayor

24 August 2011

Mr Mike Hampton  
**KNYSNA**

*Per email*

Dear Mr Hampton

#### **COMMUNICATION WITH THE KNYSNA MUNICIPALITY**

Various members of Council, as well as officials have received a number of emails from you with regards to questions on a wide variety of issues.

Deputy Mayor Michelle Wasserman, Mayoral Committee member Esmé Edge and I met with you to discuss the questions and find a way of addressing the issues you have. We have replied to some of your answers, but more questions followed. You also met with Cllr Williams and Director Reginald Smit.

The Knysna Municipality has created various platforms for the public to interact with municipal officials and Councillors alike, these include Ward Committee meetings, public participation sessions, ward community meetings and the Integrated Development Plan and Budget consultations. We have promised to be transparent and are currently working to establish the Ward Committees, as they are an important foundation of our communication with the residents of Knysna. To be successful, it is essential that the public use these platforms.

Furthermore, the Portfolio Committee meetings and Mayoral Committee meetings are where matters are debated and recommendations formulated for Council. All of these meetings are also open to the public and attending these is extremely informative with regards to municipal matters.

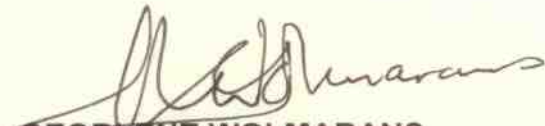
In future we would kindly request that you to make use of the platforms above to address your concerns – all the relevant representatives are usually in attendance for your convenience. These are generally advertised in all local media in advance, the Council meeting scheduled is posted on the Municipality's website (<http://www.knysnamunicipality.co.za/web-images/knysna/file/Meetings%202011.pdf>) or you can also contact the municipal offices to enquire about dates.

I would also appreciate it if going forward you would treat municipal staff and Councillors with the respect and courtesy they have shown you. I believe you have always been treated fairly and your choice of wording / language in some instances lacks the necessary respect of communication between professional individuals. All your emails, sms messages and blog links have been forwarded to the Provincial Minister of Finance, Economic Development and Tourism and the Premier's Office for their information.

My office has informed all Councillors and administrative staff that the above-mentioned platforms to be used for all future communication.

We thank you for your concern about the well-being of Knysna and please be assured that we share this concern with you.

Kind regards



**GEORLENE WOLMARANS**  
**EXECUTIVE MAYOR**